

**SLA Statistic Report by Section (July 2019)**

<b>Section</b>	<b>New</b>	<b>In Progress</b>	<b>Assigned</b>	<b>Reopen</b>	<b>Solved</b>	<b>Route back to Talikhidmat Centre</b>	<b>Total</b>
Administration	0	0	0	0	0	0	0
Building	0	1	1	0	0	0	2
Enforcement	0	15	3	0	75	0	93
Engineering	0	15	36	0	22	10	83
HR Section	0	0	0	0	0	0	0
ICT Section	0	0	0	0	0	0	0
Landscape	0	5	2	0	6	0	13
Licensing Section	0	0	0	0	0	0	0
Property Management	0	0	0	0	0	0	0
Public Health Section	0	10	0	0	17	0	27
Public Relation/Corporate Division	0	0	0	0	0	1	1
Rating and Valuation	0	0	0	0	0	0	0
Treasury	0	0	0	0	0	0	0
<b>Total</b>	0	46	42	0	120	11	219