

**SLA Statistic Report by Section (April 2019)**

<b>Section</b>	<b>New</b>	<b>In Progress</b>	<b>Assigned</b>	<b>Reopen</b>	<b>Solved</b>	<b>Route back to Talikhidmat Centre</b>	<b>Total</b>
Administration	0	0	0	0	0	0	0
Building	0	1	0	0	0	0	1
Enforcement	0	3	0	0	66	0	69
Engineering	0	3	4	0	27	5	39
HR Section	0	0	0	0	0	0	0
ICT Section	0	0	0	0	0	0	0
Landscape	0	1	0	0	3	0	4
Licensing Section	0	1	0	0	0	0	1
Property Management	0	0	0	0	1	0	1
Public Health Section	0	7	0	0	37	1	45
Public Relation/Corporate Division	0	0	0	0	2	1	3
Rating and Valuation	0	0	0	0	0	0	0
Treasury	0	0	0	0	0	0	0
<b>Total</b>	0	16	4	0	136	7	163