

SLA Statistic Report by Section (July 2018)

| Section | New | In Progress | Assigned | Reopen | Solved | Route back to Talikhidmat Centre | Total |
|------------------------------------|------------|--------------------|-----------------|---------------|---------------|---|--------------|
| Administration | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Building | 0 | 0 | 0 | 0 | 1 | 1 | 2 |
| Enforcement | 0 | 0 | 0 | 0 | 28 | 2 | 30 |
| Engineering | 0 | 2 | 0 | 0 | 103 | 5 | 110 |
| HR Section | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ICT Section | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Landscape | 0 | 1 | 0 | 0 | 15 | 1 | 17 |
| Licensing Section | 0 | 1 | 0 | 0 | 1 | 0 | 2 |
| Property Management | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Public Health Section | 0 | 0 | 0 | 0 | 1 | 0 | 1 |
| Public Relation/Corporate Division | 0 | 3 | 0 | 0 | 53 | 0 | 56 |
| Rating and Valuation | 0 | 0 | 0 | 0 | 3 | 2 | 5 |
| Treasury | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |