

SLA Statistic Report by Section (May 2018)

| Section | New | In Progress | Assigned | Reopen | Solved | Route back to Talikhidmat Centre | Total |
|------------------------------------|------------|--------------------|-----------------|---------------|---------------|---|--------------|
| Administration | 0 | 0 | 0 | 0 | 1 | 0 | 1 |
| Building | 0 | 0 | 0 | 0 | 1 | 0 | 1 |
| Enforcement | 0 | 7 | 0 | 0 | 25 | 0 | 32 |
| Engineering | 0 | 21 | 4 | 0 | 41 | 1 | 67 |
| HR Section | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ICT Section | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Landscape | 0 | 4 | 0 | 0 | 6 | 0 | 10 |
| Licensing Section | 0 | 2 | 1 | 0 | 2 | 0 | 5 |
| Property Management | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Public Health Section | 0 | 0 | 0 | 0 | 1 | 0 | 1 |
| Public Relation/Corporate Division | 0 | 23 | 0 | 0 | 31 | 0 | 54 |
| Rating and Valuation | 0 | 0 | 0 | 0 | 0 | 6 | 6 |
| Treasury | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |