

**SLA Statistic Report by Section (April 2018)**

<b>Section</b>	<b>New</b>	<b>In Progress</b>	<b>Assigned</b>	<b>Reopen</b>	<b>Solved</b>	<b>Route back to Talikhidmat Centre</b>	<b>Total</b>
Administration	0	0	0	0	0	0	0
Building	0	0	0	0	1	1	2
Enforcement	0	0	0	0	28	2	30
Engineering	0	2	0	0	103	5	110
HR Section	0	0	0	0	0	0	0
ICT Section	0	0	0	0	0	0	0
Landscape	0	1	0	0	15	1	17
Licensing Section	0	1	0	0	1	0	2
Property Management	0	0	0	0	0	0	0
Public Health Section	0	0	0	0	1	0	1
Public Relation/Corporate Division	0	3	0	0	53	0	56
Rating and Valuation	0	0	0	0	3	2	5
Treasury	0	0	0	0	0	0	0
<b>Total</b>	0	0	0	0	0	0	0