

SLA Statistic Report by Section (October 2015)

| Section | New | In Progress | Assigned | Reopen | Solved | Route back to Talikhidmat Centre | Total |
|------------------------------------|------------|--------------------|-----------------|---------------|---------------|-----------------------------------------|--------------|
| Administration | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Building | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Enforcement | 0 | 1 | 0 | 0 | 55 | 1 | 57 |
| Engineering | 0 | 7 | 3 | 0 | 31 | 3 | 44 |
| HR Section | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ICT Section | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Landscape | 0 | 1 | 0 | 0 | 8 | 0 | 9 |
| Licensing Section | 0 | 2 | 0 | 0 | 6 | 0 | 8 |
| Property Management | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Public Health Section | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Public Relation/Corporate Division | 0 | 3 | 0 | 0 | 31 | 0 | 34 |
| Rating and Valuation | 0 | 0 | 0 | 0 | 1 | 1 | 2 |
| Treasury | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |